

Voice Atlas is a conversational AI search system that allows interaction with unique and specific knowledge sets using natural language. Voice Atlas's no-code AI system is a fast and simple solution for answering questions with natural language processing through text and voice-based bots. Accelerate information discovery, increase team productivity and improve user interactions.

# Find Relevant ANSWERS Quickly Via Centralized Knowledge

#### **Activate**

Voice Atlas can connect information across multiple locations and repositories making it easier to find answers via a centralized natural language interface. Automate the ingest of information into your knowledge base (Atlas) via indexed URL's, APIs, documents and text items in our web application. All Atlases can be edited by multiple people in real time, making them collaborative and dynamic.

#### **Test and Monitor**

Easily test your Atlas in our web application's playground to ensure accuracy of answers and content. Our AI/ML delivers relevant answers from structured AND unstructured data. Voice Atlas provides statistics that give understanding for the bot's interaction with your users and provides insight for contextual content improvement. Voice Atlas will never invent answers -- our AI provides only trusted and vetted content.

### **Distribute**

Natural language search returns answers quickly and accurately (not links based on keywords as in traditional search) from your Atlas content -- it will never stray from the approved knowledge base. Share your Atlas by deploying it as a text or voice Chatlas™ chatbot across multiple channels such as websites, in Jupyter notebooks, as an Alexa skill, or on popular channels like Teams or Slack.

## **Gain Insight**

The Atlas analytics help you understand if end users are finding relevant results, the quality of the answers, and gaps in the content. Knowing what questions are being asked and answered (or not) provides critical insights for internal and public-facing use cases. Easy access to information foments equity, inclusion, and accessibility, reducing the need to know "the right person" to ask, or stigma around asking questions.